



## GRADY SAIN

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(206) 878-0913

December 6, 2009

**Mr. Tim Pilato**  
**Executive Vice President**  
PO Box 665  
323 Cash Memorial Dr  
Forest Park, GA 30298

Dear Mr. Pilato:

I would like to take this opportunity to thank you for this wonderful Target gift card that you have sent to my family and I. It was truly a great surprise! In my 24 years of driving, I have never encountered a company who recognizes and appreciates their drivers and their families so much.

The people I work with at the Kent Terminal such as Paul Proctor, Nita Lucas and Mike, make working there a pleasure. It is very much a team that we are on, and it takes all of us to get the job done. I really value their efforts.

Thank you again for all you do. May you and your family have a wonderful holiday season, and a prosperous New Year.

Sincerely,

Grady Sain